



IMPORTANT NOTE: Please fill out this form, sign, print out and enclose with your return. Incomplete forms will cause a delay (or possibly void) your request.

Merchandise Return Form

FOR SANITARY REASONS, ALL OPENED ADULT NOVELTY GOODS MUST BE WASHED AND PLACED INTO A CLEAR ZIP LOCK BAG AND **PUT BACK IN ITS ORIGINAL PRODUCT PACKAGING**. RETURNS SENT BACK IN PLASTIC GROCERY BAGS, TRASH BAGS, ETC WILL BE DISCARDED AND THE RETURN WILL BE VOID.

STEP # 1

Please read & check the appropriate return option box.

RETURNS UNDER 30 DAYS: YOU MAY RETURN AN ITEM/S WITHIN 30 DAYS FOR EXCHANGE OR REPLACEMENT. YOU MAY RETURN THE ITEM/S & SELECT A NEW ITEM/S FOR EXCHANGE. STORE CREDIT/S OR REFUNDS WILL NOT BE ISSUED FOR ANY DIFFERENCES. A \$6.95 SHIPPING/PROCESSING CHARGE WILL APPLIED TO ALL EXCHANGES, AND WILL BE WAIVED FOR DEFECTIVE REPLACEMENTS UNDER 30 DAYS.

RETURNS OVER 30 DAYS: RETURNS FOR ITEM/S OVER 30 DAYS WILL BE CONSIDERED DEFECTIVE, AND WILL BE REPLACED WITH THE EXACT IDENTICAL ITEM. A \$6.95 SHIPPING FEE WILL BE APPLIED. PLEASE INCLUDE A CHECK OR CREDIT CARD INFO FOR SHIPPING CHARGE PROCESSING.

RETURNS FOR LINGERIE/HOSIERY: ITEM/S MAY BE RETURNED WITHIN **15 DAYS OF DELIVERY** FOR EXCHANGE. DUE TO HEALTH REGULATIONS WE WILL ONLY ACCEPT RETURNS THAT HAVE NOT BEEN WORN AND ARE IN ORIGINAL UNOPENED PACKAGING WITH TAGS ATTACHED. YOU MAY RETURN THE ITEM/S & SELECT A NEW ITEM/S FOR EXCHANGE. STORE CREDIT/S OR REFUNDS WILL NOT BE ISSUED FOR ANY DIFFERENCES. A \$6.95 SHIPPING/PROCESSING CHARGE WILL APPLIED TO ALL EXCHANGES.

STEP # 2 SIGNATURE REQUIRED : _____ **DATE:** ___ / ___ / ___
 I have fully read, understand and am in acceptance of all return policies and procedures

STEP # 3 Original Order#: _____ **Original Order Date:** _____ / _____ / _____
Email Address: _____
Name: _____ **Phone #:** _____
Address: _____ **Apt #:** _____
City: _____ **State:** _____ **Zip:** _____
Reason for Return: _____

STEP # 4 Please list item/s being returned for Exchange or Defective Replacement

Item#	Qty	Description	Price
<i>Sub-Total</i>			

STEP # 5 Please list items for exchange or defective replacement (COUPONS/FREEBIE PROMOTIONS CAN NOT BE APPLIED TO NEW SELECTIONS)

Item#	Qty	Description	Price

STEP # 6 Credit Card Information _____ Exp Date: ___ / ___	<i>Sub-Total</i>	
	<i>Processing/Shipping</i>	
	<i>Total</i>	
	<i>(Minus item/s returned)</i>	
	<i>Final Total</i>	



1 Year Sex Toy Guarantee & Return Policy

We know selecting the right product can be difficult. We want you to have the peace-of-mind that if you don't like the product when you get it, in a worst case scenario, you may return it to pick something else out.

For up to one year, if it breaks, we will replace it

If the product is defective and breaks, we will be happy to replace it for you, for up to 1 year after the purchase date.

If you do not like what you bought, we will let you pick something else out

If you receive your order and are simply not satisfied with the product, you may return it to us within 30 days to exchange it for another item. Since all returns are disposed of, we are not able to issue any refunds to your credit card. Please see details below. You must return the item in its original packaging.

Details

We will guarantee the item against defects for 1 year after the purchase date. If the item is defective, simply mail the item with its original packaging back to us. Upon our receipt of the merchandise, we will send a replacement to you. Please remember, to issue a replacement item, the defective merchandise must be in its original packaging with your original invoice. We will replace any defective merchandise for up to 1 year after the delivery date. Books, DVDs and dolls have a 30 day guarantee against defects. Our guarantee does not provide protection for items that have not been properly maintained. If we do not have the same item in-stock, we reserve the right to ship you a similar item of the same value.

Hosiery/Lingerie Policy

Due to health regulations, we will only accept returns on bikinis, undergarments, hosiery or underwear that have not been worn and are in original unopened packaging with tags attached. Shipping charges are non-refundable.

PROCESSING FOR RETURNING/EXCHANGING MERCHANDISE:

1. Make sure your return is covered under our guarantee/return policy.
2. Complete and sign the required form on the next page. This form can be filled out on your computer and then printed.
3. Thoroughly wash your item (if it has been opened), dry the item and place it in a CLEAR plastic bag.
4. Put your item back in the original packaging.
5. Pack your return with the required return form and mail your item with tracking to:

Mailing Address:

ATLANTIC INNOVATIONS, LLC RETURNS/EXCHANGES 6 COLUMBIA DRIVE AMHERST, NH 03031

Processing Time: We do our very best to process exchanges as quickly as possible. But please allow 1-2 weeks for returns to be processed.

IMPORTANT NOTICE: You must follow the above steps when making a return. Returns missing the required form or loose items (out of the box and not in a clear plastic bag) will not be processed and immediately disposed of.

If you have any questions, please contact us for more information.